

## INTEGRATED QUALITY, ENVIRONMENT, SAFETY AND COMPLIANCE POLICY

LlorensGMR is a company dedicated to the transport, management, recovery and recycling of industrial waste, both hazardous and non-hazardous, carrying out its activity through different operating plants and specialised processes.

The Management of LlorensGMR establishes this Integrated Policy as a reference framework for the Integrated Management System, with the commitment to guarantee reliable, sustainable, safe services in accordance with legal and customer requirements.

### SCOPE OF APPLICATION

This policy applies to all LlorensGMR activities, plants and processes, as well as to all workers, collaborators, suppliers, contractors and subcontracted companies involved in the service chain.

### MANAGEMENT COMMITMENTS

The Management undertakes to:

#### 1. Quality and customer service

- Guarantee the traceability, control and quality of the waste managed, in accordance with customer requirements and applicable legislation.
- Continuously improve operational, technological and control processes to ensure efficient and reliable service.
- Foster a transparent and trusting relationship with customers and stakeholders.

#### 2. Environment and sustainability

- Strictly comply with applicable environmental legislation and other voluntary requirements subscribed to by the organization.
- Minimise the environmental impacts derived from the activities, especially in the management of waste, consumption, emissions and pollution risks.
- Promote recovery, recycling and the circular economy as strategic axes of the activity.
- Integrate environmental criteria in decision-making and in the selection of suppliers and processes.



### 3. Occupational health and safety

- To guarantee a safe and healthy working environment, preventing occupational risks associated with the handling, transport and treatment of waste.
- Provide adequate and continuous training to workers according to their functions and associated risks.
- Promote a preventive culture based on shared responsibility and continuous improvement .

### 4. Regulatory compliance, ethics and integrity

- Ensure compliance with all legal, regulatory and contractual requirements applicable to the activity.
- Maintain zero tolerance for any form of bribery, corruption or fraudulent practices.
- Have confidential and protected communication and reporting channels.

### 5. Social responsibility and development

- To promote training, professional development and the involvement of workers.
- To project an image of professionalism, transparency and commitment to society and the territory.
- Promote innovation and technological improvement in waste management.

## CONTINUOUS IMPROVEMENT

This policy will be reviewed periodically to ensure that it remains appropriate to the **context of LlorensGMR**, its risks and opportunities, and the strategic objectives of the organization.

  
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